BRAND AUDIT CUSTOMER SURVEY TEMPLATE

Template begins on page 2.



CUSTOMER SURVEY

Please fill out this short customer feedback form to tell us your thoughts.

| NAME optional | EMAIL optional | DAIE |
|---|----------------|------|
| | | |
| OVERALL CUSTOMER EXPERIENCE | | |
| How do you feel when interacting with our brand? | | |
| Would you recommend our product or service to others? | | |
| How often do you purchase products or services from us? | | |
| What makes us stand out from the competition? | | |
| What adjectives describe who we are as a brand? | | |
| How can we improve? | | |
| Please provide any additional comments or suggestions. | | |
| | | |
| | | |

DISCLAIMER

Any articles, templates, or information provided by Smartsheet on the website are for reference only. While we strive to keep the information up to date and correct, we make no representations or warranties of any kind, express or implied, about the completeness, accuracy, reliability, suitability, or availability with respect to the website or the information, articles, templates, or related graphics contained on the website. Any reliance you place on such information is therefore strictly at your own risk.