### **DEFINITION**

Define the process and assess the scope.

#### **PREPARATION**

Hold a kick-off meeting and assess the planning and organization.

#### **ASSESSMENT**

Interview relevant people, review documents, consolidate results, and determine priority level.

#### **ANALYSIS**

Perform a SWOT analysis, define potential improvements.

# PRESENTATION OF RESULTS

Create a
detailed report
of results and
present
information to
all relevant
stakeholders,
team members,
and upper
management.

## **CLOSURE**

Hold closure meetings and perform a post-mortem analysis.

#### **DISCLAIMER**

Any articles, templates, or information provided by Smartsheet on the website are for reference only. While we strive to keep the information up to date and correct, we make no representations or warranties of any kind, express or implied, about the completeness, accuracy, reliability, suitability, or availability with respect to the website or the information, articles, templates, or related graphics contained on the website. Any reliance you place on such information is therefore strictly at your own risk.