

Knowledge Based Article Content Checklist	
	Choose a title that users can find.
	Start with the problem.
	Add a Table of Contents for longer articles.
	Intersperse links to related articles throughout the article.
	Use step-by-step directions.
	Break up content with headings.
	Use high-resolution images for task illustration.
	Provide additional information with boxes, infographics, and other distinct visual tools.
	Link to related articles at the end of your article.