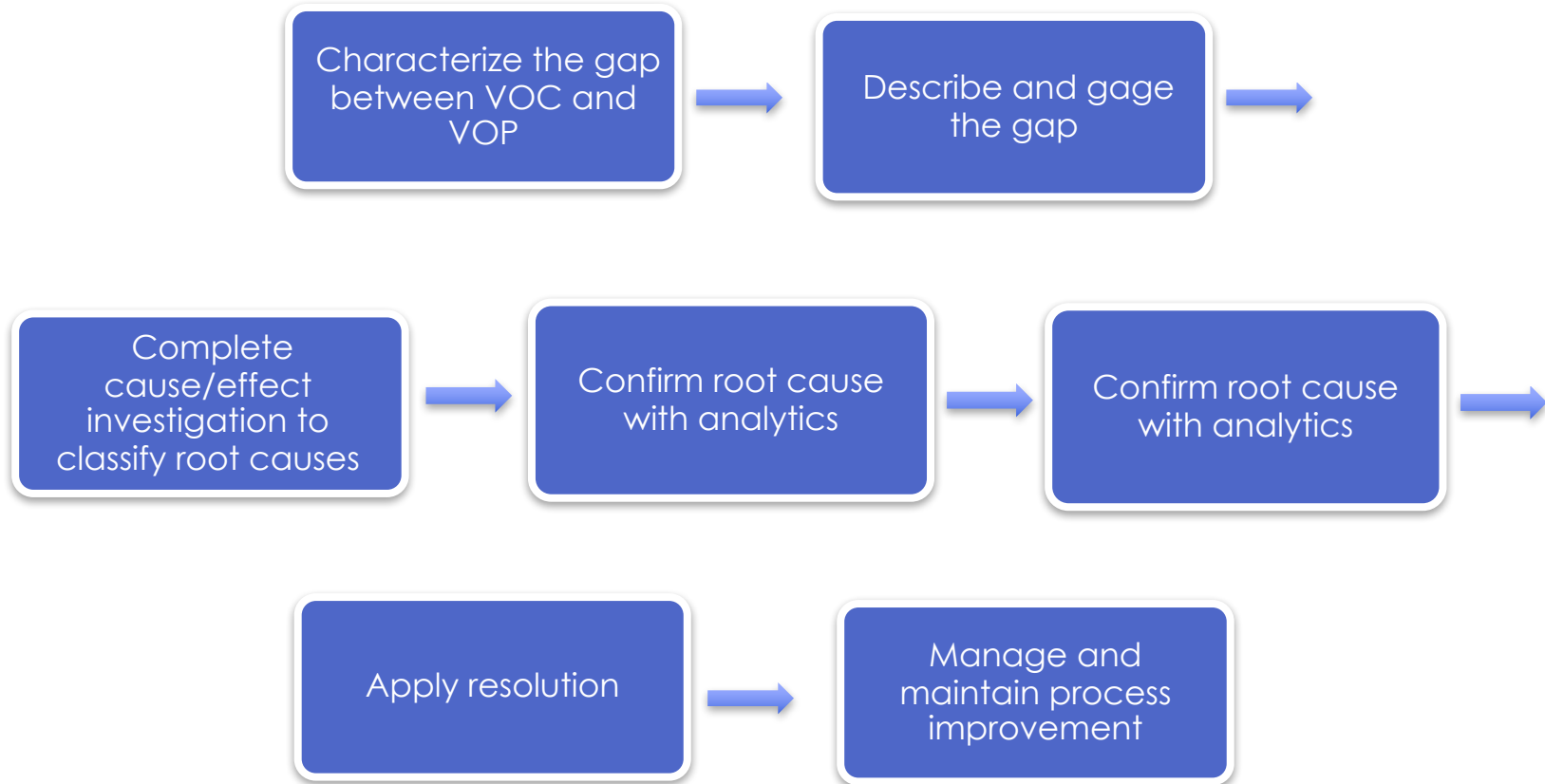


CAUSE MAPPING TEMPLATE

EXPLAIN THE PROBLEM			
DATE INCIDENT OCCURRED:			
INCIDENT INVESTIGATOR:			
RCA REPORT INITIATED BY:			
DESCRIBE THE FULL INCIDENT DETAILS BELOW: INCLUDE THE DEFECT(S), NUMBER OF DEFECT(S), HOW OFTEN DEFECT(S) OCCURRED, ETC.			
STEPS TAKEN (IF APPLICABLE)	PARTY RESPONSIBLE	DATE	NOTES
1. Defined problem			
2. Mapped out process (if applicable)			
3. Gathered necessary data			
4. Completed cause/effect analysis			
5. Verified root cause with data			
6. Developed steps for solutions & prevention			
7. Pilot of implementation completed			
8. Implementation completed			
9. Completed control/monitoring plan			
10. Documented any lessons learned			

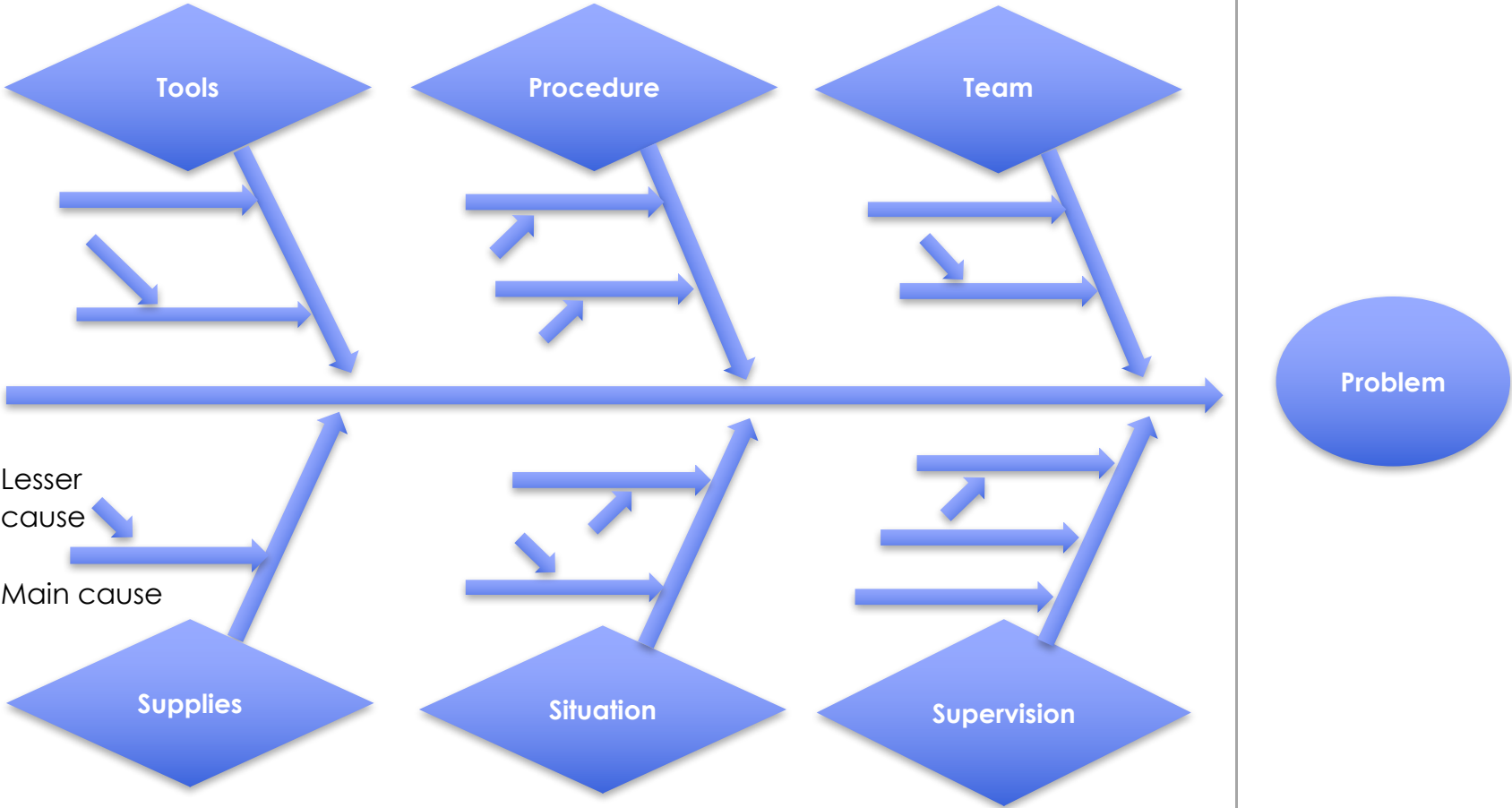
PROCESS MAPPING



INCIDENT INVESTIGATION PROCESS

CAUSE

EFFECT



REFERENCE PHOTOS, DIAGRAMS, AND LINKS

